

# ALERUS HEALTH BENEFITS MOBILE APP



## ACCESS YOUR BENEFITS. CHECK YOU BALANCE. VIEW YOUR SPENDING.

- View your account balance and any required action items
- Enter new claims and attach documentation using your device's camera
- Submit documentation for debit card purchases using your device's camera
- Easily contact Alerus Retirement and Benefits customer service team
- Eligible Expense Scanner – Scan a product bar; this will tell you if an item is eligible based on the 213(d) eligible expense list

## DOWNLOAD THE APP

- Search **Alerus Retirement and Benefits** in either the App Store or Google Play to download our mobile app.
- The mobile app is available for Apple, iPad, and Android devices.



## LOGGING IN

- Use the following information the first time you log in to the mobile app:
  - **User ID:** First initial of your first name + your last name + the last four digits of your Social Security number
  - **Password:** Last four digits of your Social Security number
  - **Example:** Username = jsmith1234; Password = 1234
- Once logged in to the mobile app, you will automatically be prompted to create a four digit PIN and establish your security questions.

Alerus charges no fees to download or use the app. However, your carrier's message and data rates may apply.

The Alerus logo, consisting of the word "ALERUS" in a serif font, is centered within a dark blue rectangular box with a thin white border.